



**Grass Valley**  
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# Mync

**Media Player, Organizer and Uploader**

**Software version 10.32.8648**

**Release Notes**

**April 2022**

[www.grassvalley.com](http://www.grassvalley.com)

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# Important Notification

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## Supported OS

Windows 7 OS and Windows 8.1 OS are no longer supported. You are only able to use this build on Windows 10 OS and Windows 11 OS.

## If Windows Defender SmartScreen prevents the installer from starting

If Windows Defender SmartScreen prevents the installer from starting, please follow the following steps.

- 1) Right-click the installer file then select "Properties"
- 2) Open "Digital Signatures" tab then make sure the file has the digital signature of "GRASS VALLEY K.K."
- 3) Open "General" tab then check [Unlock] checkbox
- 4) Click [Apply] button, then click [OK] button
- 5) Run the installer again

## About offline usage

From 10.30, the maximum offline usage period is shortened from 60 days to 30 days.

## Upgrading from an earlier build

If you update Mync from build 10.20 or earlier, there are the following precautions:

- The entry screen for eID appears at the first startup, so enter your eID and the password then click [Login]  
*\*Internet connection is required for this process*
- The case of updating Mync from earlier than 1.80, note that system requirements are different
- From version 1.80, QuickTime for Windows is no longer used  
*\*For the detail, please read Design Limitations section*

# System Requirements

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The following are the system requirements of this build

CPU	CPU with AVX2 support: Intel 4th Gen or newer or equivalent AMD CPU.
Memory	8 GB or more RAM for SD/HD clips/storyboards. 16 GB or more for 4K/8K clips/storyboards.
Network	Internet connection is required for validation of license and eID *Internet connection is required regularly for validation
OS	Windows 10 64-bit version 1903 or later. Windows 11 64-bit *Windows 7 and Windows 8.1 are no longer supported

*\*System requirements are subject to change without notice*

# New Features & fixed issues

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## New Features

This update provides the following additional features:

- Support importing Nikon RAW files shot by Nikon Z9
- Changed the default color space of ProRes RAW files shot by Nikon cameras to Nikon - N-Log
- Changed the same 8K editing /exporting features available with the EDIUS X Workgroup license to be also available with the Mync Standard and EDIUS X Pro licenses

## Fixed or improved issues

The following issues are fixed or improved in this version:

- Proxy files generated by EDIUS X are handled as part of spanned GoPro clips wrongly
- If a storyboard contains a HLS clip loaded from Amazon S3, the exported file is different from the storyboard (Mync Cloud only) (SFDC00812239)

# Known issues

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This build has below known issues:

- Updating Floating License Server fails if the installed version is 10.30 or earlier  
**Workaround:** Uninstall the old version first

# Design Limitations

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## Restrictions by no support of QuickTime for Windows

In Mync version 1.80 and later, QuickTime modules are no longer used even though installing QuickTime Essentials. As the result, the following file formats are no longer supported:

- Still Image File Formats: Flash Pix; Mac Pict; QuickTime Image
- Video File Formats: M4V or some MOV file formats  
*\*MOV files whose video formats are general ones such as MPEG-2, H.264/AVC, ProRes, etc. are supported*
- Audio File Formats: MOV (other than Linear PCM and AAC); QuickTime Audio

### IMPORTANT NOTE

If the library or a storyboard contains type of above clips, they will be off-line in Mync version 1.80 and later