



grass valley

# **Mync**

Media Player, Organizer and Uploader

## **Release Notes**

Software Version 1.74.6706 (November 2020)

[www.grassvalley.com](http://www.grassvalley.com)

## **Mync Product Support**

### **Web Technical Support**

To access support information on the web, visit the myncworld.com webpage. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- Myncworld.com web page: <https://myncworld.com/>
- Myncworld support web page: <https://myncworld.com/#support>

## New Features of Version 1.74.6706

*This update provides the following additional features:*

- Support importing XAVC HS / XAVC S-I clips
- Support the following Blackmagic RAW clips
  - Blackmagic RAW clips shot by Canon EOS C300 Mark II with Blackmagic Video Assist
  - Blackmagic RAW clips shot by Panasonic AU-EVA1 with Blackmagic Video Assist
- Support Canon Cinema RAW Light clips shot by EOS 1D X Mark III and EOS R5

## Update History

*The following issues are fixed or improved in this version:*

- Mync crashes while playing certain .m2p clip
- Mync loses all accents of extended Western European character set from closed caption in SD clips
- Mync displays certain DVCPRO HD clip in 4:3 size
- Mync ignores crop information contained in ProRes RAW clips
- Black frames appear when playing Canon EOS C500 Mark II Cinema RAW clips in draft preview mode

## Design Limitations

### Restrictions after Uninstallation of QuickTime for Windows

The following functionality will be lost if QuickTime is uninstalled:

**Still Image File Formats:** Flash Pix; Mac Pict; QuickTime Image

**MOV Video File Formats:** M4V or some MOV file formats

**Audio File Formats:** MOV (other than Linear PCM and AAC); QuickTime Audio

To use the file formats, install QuickTime Essentials then enable QuickTime importer in Mync. See [myncworld.com](http://myncworld.com) [FAQ web page](#) more details.