



grass valley

Mync

Media Player, Organizer and Uploader

Release Notes

Software Version 1.72.6153 (May 2020)

www.grassvalley.com

Mync Product Support

Web Technical Support

To access support information on the web, visit the myncworld.com webpage. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- Myncworld.com web page: <https://myncworld.com/>
- Myncworld support web page: <https://myncworld.com/#support>

Update History

The following issues are fixed or improved in this version:

- There are cases that green matte frames appear while playing BlackMagic RAW clips
- Mync doesn't play a part of certain MXF clip properly

Design Limitations

Restrictions after Uninstallation of QuickTime for Windows

The following functionality will be lost if QuickTime is uninstalled:

Still Image File Formats: Flash Pix; Mac Pict; QuickTime Image

MOV Video File Formats: M4V or some MOV file formats

Audio File Formats: MOV (other than Linear PCM and AAC); QuickTime Audio

To use the file formats, install QuickTime Essentials then enable QuickTime importer in Mync. See myncworld.com [FAQ web page](#) more details.