



# Mync

Media Player, Organizer and Uploader

## Release Notes

Software Version 1.41.3770 (August 2018)

# Mync Product Support

## Web Technical Support

To access support information on the web, visit the [myncworld.com](https://myncworld.com) webpage. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- Myncworld.com web page: <https://myncworld.com/>
- Myncworld support web page: <https://myncworld.com/#support>

## Update History

*The following issues are fixed or improved in this version:*

- Footage disappears from preview screen if dpi size changed
- Edit shooting date dialog does not display correct date format due to selected region
- Modified date taken for search period is not applied in smart search
- Text cursor moves to top if a character is deleted while editing clip metadata for import
- Cannot change clip color space after restarting Mync then select same clip
- Number of asset does not appear in Storyboard tree if multiple Storyboards created
- File information pane in clip properties is not updated even after changing UI language
- Number of storyboard at sidebar does not follow settings in View
- FTP link is still created when abort uploading multiple clips
- FTP link is incorrect when user select to upload entire folder structure via FTP

## Design Limitations

### **Restrictions after Uninstallation of QuickTime for Windows**

The following functionality will be lost if QuickTime is uninstalled:

**Still Image File Formats:** Flash Pix; Mac Pict; QuickTime Image

**MOV Video File Formats:** M4V or some MOV file formats

**Audio File Formats:** MOV (other than Linear PCM and AAC); QuickTime Audio

To use the file formats, install QuickTime Essentials then enable QuickTime importer in Mync. See [myncworld.com](http://myncworld.com) [FAQ web page](#) more details.