



Mync

Media Player, Organizer and Uploader

Release Notes

Software Version 1.2.0.2082 (Nov 2017)

Mync Product Support

Web Technical Support

To access support information on the web, visit the myncworld.com webpage. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

- Myncworld.com web page: <https://myncworld.com/>
- Myncworld support web page: <https://myncworld.com/#support>

New Features of Version 1.2.0.2082

This update provides the following additional features:

- Support metadata smart search.
- Support to hide off-line clip.
- Support to cut a clip on Storyboard (only Mync Standard)
- Cursor trimming bar to the timeline cursor in Storyboard (only Mync Standard)
- Mync no longer use WIC (Windows Image Component) framework to browse RAW still image

Known Issues

Mync displays low quality picture for small frame size picture

When browsing small frame size still images in Mync, displayed picture quality will be low.

Adjusted audio volume will be lost when importing FCP XML to EDIUS

If EDIUS imports FCP XML file that is generated by Mync, adjusted audio volume will be lost.

Design Limitations

Restrictions after Uninstallation of QuickTime for Windows

The following functionality will be lost if QuickTime is uninstalled:

Still Image File Formats: Flash Pix; Mac Pict; QuickTime Image

MOV Video File Formats: 3GP; 3G2; M4V or some MOV file formats

Audio File Formats: MOV (other than Linear PCM and AAC); QuickTime Audio

To use the file formats, install QuickTime Essentials then enable QuickTime importer in Mync. See myncworld.com [FAQ web page](#) for details.